



# ***New!*** **Over the Phone** **INTERPRETER** **NUMBER**



**KentuckyOne Health**<sup>®</sup>

#### **LOUISVILLE MARKET FACILITIES**

Frazier Rehab  
Jewish Hospital  
Jewish Hospital Shelbyville  
KentuckyOne Health Medical Groups  
Medical Center Jewish East  
Medical Center Jewish Northeast  
Medical Center Jewish South  
Medical Center Jewish Southwest  
Our Lady of Peace  
Sts. Mary & Elizabeth Hospital

#### **How to Access an Interpreter Over the Phone:**

##### **SPOKEN LANGUAGE ONLY**

1. Dial **1.855.645.0629**  
*ACCESS CODE REQUIRED*
2. Indicate Language
3. Provide:
  - Facility Name
  - Department
  - Caller's Name
  - MRN or Patient Name
4. Document the interpreter name and ID# for reference.
5. Brief the interpreter and give any special instructions.



**Interpreter Number**

**1.855.645.0629 | Spoken Language ONLY**