EVS
1/23/14

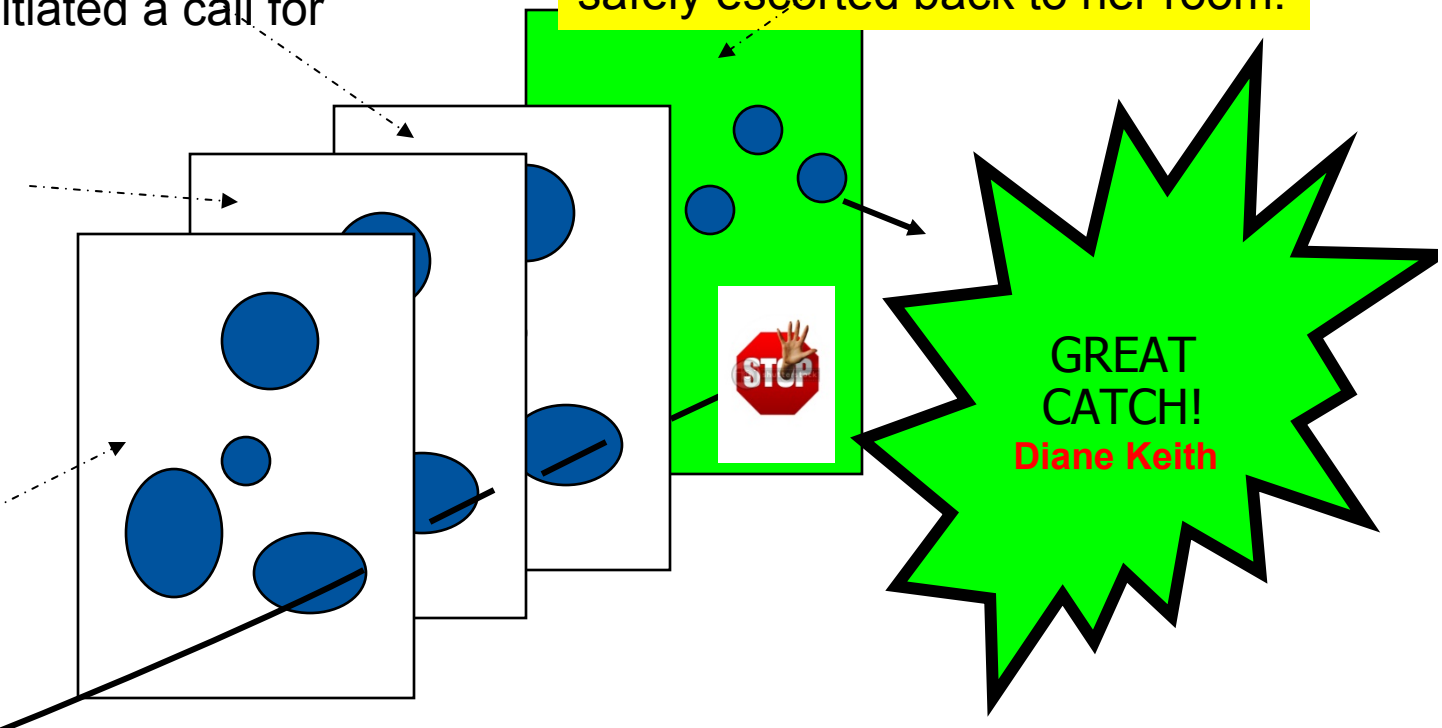
My Unit's Success Story

Employee questioned patient, who continued onto the elevator despite being asked to stop. The employee immediately notified the nurse who initiated a call for assistance.

By having a questioning attitude and using the error prevention technique of STOP AND RESOLVE, this patient was safely escorted back to her room.

EVS employee observed patient dressed in street clothes and knew the patient was not to leave the unit

Patient was in hospital for protective custody



Used Safety Behavior Perfectly!

Safety First
Excellence Every Day

CATHOLIC HEALTH INITIATIVES®