



News and Information from Catholic Health Initiatives

CATHOLIC HEALTH  
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*A spirit of innovation, a legacy of care.*

**December 19, 2013**

## **Happy Holidays**

CHI wishes all employees a blessed and joyous Christmas and New Year. Please enjoy the National Mission Group's [2013 Christmas Message](#) on Inside CHI.

## **Robertson Named Market CEO for Nebraska and Southwest Iowa Network**

After an extensive national search, the board of directors of the Nebraska and Southwest Iowa Network named Cliff A. Robertson, MD, SVP and market CEO of the network, effective February 2014. Robertson is currently COO of Franciscan Health System in Tacoma and has been on loan as interim CEO of St. Luke's Health System, Houston, TX, since October. The network is a new CHI organization formed by the integration of Alegent Creighton Health and health ministries in Grand Island, Kearney, Lincoln and Nebraska City. The network's name will be introduced after the first of the year. Current network co-CEOs Rick Hachten and Bob Lanik will help orient Robertson before their retirements next year.

Deborah Lee-Eddie will succeed Robertson as interim CEO of St. Luke's Health System while a national search for a new CEO is underway.

Robertson was formerly SVP of Physician Development and President and CMO of Franciscan Medical Group, Tacoma. He also has more than 15 years of business leadership experience in health care and as CEO of a private business franchise.

He has a bachelor's degree from the University of Colorado at Boulder, and a doctor of medicine degree from Ohio State College of Medicine. Robertson completed his residency and internship in family practice at Madigan Army Medical Center, Tacoma. He also has a master's degree in business administration from Pacific Lutheran University.

## **Corporate Responsibility Education to Roll Out Jan. 1**

Workforce education is an important component of CHI's Corporate Responsibility Program (CRP). Annually, employees are required to complete one hour of compliance education, which is offered as web-based training courses. CHI's CRP annual education for 2014 will be assigned in LEARN to all employees hired before July 1, 2013. The training takes a proactive approach to addressing areas where CHI has identified educational needs.

For the 2014 compliance education, each employee will complete two courses. The deadline for completion of

both courses is March 31, 2014:

### **Managers and Above, Physicians**

Information Privacy and Security Awareness

Fraud and Abuse Level 2: Management

### **Non-management Employees**

Information Privacy and Security Awareness

Fraud and Abuse Level 1: General Staff

Everyone is encouraged to complete training early and not wait until the deadline. Like all systems, LEARN has occasional downtime for maintenance and users will not be able to access the system during those times.

Report any technical concerns or issues with the training to the [LEARN team](#).

## **Designate Your Primary Care Physician**

### **Designate a primary care physician between Jan. 2 and Feb. 28, 2014**

As CHI works to create better health in communities served, it is also committed to helping employees stay healthy. An important step in maintaining health is establishing a relationship with a primary care physician. All employees are encouraged to designate an in-network primary care physician for themselves and their enrolled dependents by Feb. 28, 2014.

While the designation process is voluntary, everyone enrolled in the CHI medical plan is encouraged to make a designation. Employees located where a CHI clinically integrated network is available should consider designating a primary care physician within the local network in order to establish a primary care medical home. Employees who make a designation by Feb. 28 will earn a taxable gift card worth \$15; those who also designate a primary care physician for their covered dependents will earn an additional \$5 taxable gift card.

After Jan. 2, employees can visit the [My Healthy Spirit](#) website to designate an in-network primary care physician. Simply click on the "Select a Physician" link on the home page and follow the prompts.

(Note: the following paragraph applies to Mercy-Des Moines only)

Mercy Medical Center employees in Des Moines, IA, will have their current primary care physician designations pre-populated on the My Healthy Spirit website. If the current designation is a family practitioner, pediatrician or internal medicine physician, the employee will automatically receive the gift card reward in March. Employees new to the medical plan for 2014 will need to log on to the My Healthy Spirit website to make a primary care physician designation and may be eligible for the gift card reward as long as they make their designation by Feb. 28, 2014.

## **Meaningful Use Timeline Change Won't Affect CHI**

The Centers for Medicare and Medicaid Services (CMS) announced a proposed new Meaningful Use timeline that will extend Stage 2 through 2016 and begin Stage 3 in 2017 for providers that have completed at least two years in Stage 2. The new timeline would enable CMS and the Office of the National Coordinator (ONC) to focus on implementation of the enhanced patient engagement, interoperability and health information exchange requirements in Stage 2; and to use data from Stage 2 to inform policy decisions for Stage 3. CMS plans to release details of the proposed new timeline in fall 2014.

This change does not affect CHI hospitals or providers. Most CHI sites are on a Stage 1 path, and Stage 1 dates have not changed: Medicare payment reductions will still begin in October 2014 for sites that do not

submit initial Medicare attestation by July 1, 2014. OneCare implementations have been carefully scheduled to optimize both Meaningful Use and ICD-10 compliance, but some sites will experience a one-year penalty.

## **VHS' ePharmacist Direct Serves More Hospitals**

Virtual Health Services' ePharmacist Direct, based in North Dakota, now serves 27 hospitals, a number that increased 29% in the first quarter of FY014. This includes 14 CHI and 13 other hospitals in Iowa, Kansas, Minnesota, Nebraska, North Dakota and Oregon. Due largely to upgrades to the technology platform – including new camera systems for easy verification and processing of medication orders – VHS can provide expanded telepharmacy services that support cost-effective, high-quality clinical services.

## **CHI Connect Starts Build of Next Era HR Operations**

CHI Connect has started the build and implementation of the Next Era HR/Payroll Connection support model, which includes new technology and applications. CHI will bring the HR/Payroll Connection support center in-house, adding 50 new employees during the next several months to the current team in the Northern Kentucky office. The new model will save CHI approximately \$10 million annually once there are 80,000 employees on the CHI Connect systems, which will occur in 2015.

CHI is ending the outsourcing contract for human resources and payroll support services with Hewitt, which was implemented eight years ago and enabled CHI to focus on the design and implementation of CHI Connect. The new technology will significantly improve self-service transactions for employees and managers, as well as efficiency and user experience. Advanced reporting, analytics and mobile capabilities will be added, and the system will have greater flexibility to support CHI's developing HR and finance models.