

Leadership Commitments

I will have ownership and accountability, accepting responsibility for what happens in my area. I will follow through on commitments and will not shift blame to others.

I will assume good intent, seek first to understand, and commit to open communication. I will empower and develop others through coaching, mentoring and teachable moments.

I will talk about the future with honesty, enthusiasm and a positive perspective that gives people the courage to go forward in the face of great change.

I will make it safe for patients, visitors and staff to openly share questions, concerns and new ideas. I will foster an environment in which mistakes are treated as learning opportunities for improvement.

I will lead by example and model the way by holding people accountable for behavior that is inconsistent with our purpose and values. I will respect uniqueness and learn from others' best practices with my commitment as an engaged leader.